

# CleverPath™ Collaboration Option

## Managing eBusiness Intelligence

*CleverPath™ Collaboration Option enables CleverPath™ Portal users to work together more effectively, regardless of their geographical location. Real-time communication and collaboration capabilities give users instant access to the right information and people needed to make critical decisions, respond to a new opportunity or solve an issue or problem.*

### Maximizing the Value of Your Most Important Resource

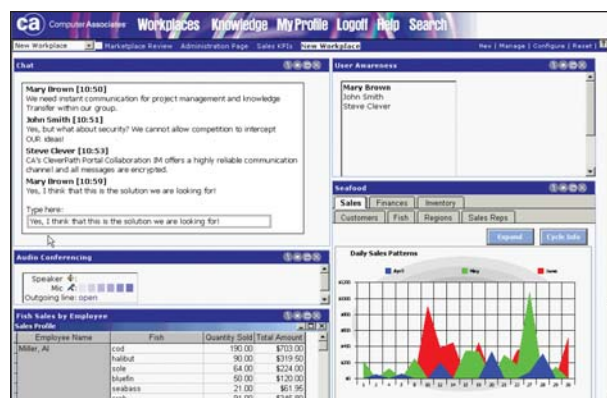
With corporate boundaries extending beyond employees to suppliers, distributors and partners, effective communication and collaboration have become increasingly difficult. In addition, most decisions require interaction among widely dispersed subject matter experts. Technological advancements have led to the mass distribution of data and information across these groups, enabling better knowledge about your business and its opportunities. However, for knowledge to be transformed into an effective management tool, it must be communicated and expanded upon with the right people on a timely basis.

### Leveraging Information and Knowledge Across Your Organization

CleverPath Collaboration Option enables communicating, planning, sharing, brainstorming, coordinating and exchanging of information, ideas, data and knowledge across networks of employees, partners, customers and suppliers. This option offers unique benefits to help your organization:

- **Enable faster, better decisions** through more effective information sharing and interaction with team members
- **Support contextual collaboration** by integrating collaborative activities with CleverPath Portal user management capabilities
- **Reduce communication costs** by eliminating unnecessary travel and third-party communication services

- **Leverage existing IT investments** by using capabilities such as voice and video over IP and browser-based conferencing capabilities
- **Decrease time-to-market** through more effective team communication, planning and access to experts
- **Increase the security of critical information** through secure organization-wide communication and interaction. All collaboration and communication channels are completely secure over standard web transports.



*Collaboration within CleverPath Portal enables users to work together more efficiently and effectively.*

CleverPath Collaboration Option offers a standard set of collaboration features; CleverPath™ Advanced Collaboration Option offers additional functionality:

Collaboration Option	Advanced Collaboration Option
<ul style="list-style-type: none"><li>• Instant Messaging</li><li>• Chat</li><li>• User Awareness</li></ul>	<ul style="list-style-type: none"><li>• Instant Messaging</li><li>• Chat</li><li>• User Awareness</li><li>• Co-Browsing</li><li>• Audio Conferencing</li><li>• Video Conferencing</li></ul>

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## Distinctive Functionalities

- **Integration with CleverPath Portal.** Both CleverPath Collaboration Option and CleverPath Advanced Collaboration Option are tightly integrated with CleverPath Portal. Functionality is delivered through CleverPath Portal portlets, and CleverPath Portal user profiles simplify administration of the collaborative environment. All capabilities are easily initiated within a CleverPath Portal session.
- **Instant Messaging.** Comprehensive, secure instant messaging can be limited to specific CleverPath Portal workplaces or extended to the entire portal community. With CleverPath Advanced Collaboration Option, users can also enter into an ad hoc multi-party audio or video conference with a single mouse-click.
- **Chat.** Multi-party, text-based communication enables users to concurrently collaborate within their workplace and in secure virtual meetings.
- **User Awareness.** Each user always knows which other users are signed onto CleverPath Portal workplaces (within privacy constraints). These users can then be engaged in instant messaging and extended collaboration sessions.
- **Co-Browsing.** All participants in a discussion can access the same web-based content and applications, enabling them to view and control the same material.
- **Secure Web-Based Audio and Video Conferencing.** This multi-user web-based audio and video conferencing system is designed for both the Internet and intranets. Up to ten-way audio/video conferences are supported, and in broadcasting

mode an audience of hundreds of users can be addressed.

The audio conferencing quality exceeds that of a phone line, and the video quality matches that of costly hardware-based conferencing solutions.

## CleverPath™: Information in Action

The CleverPath solutions empower executives and employees to make more accurate and reliable business decisions by providing an intelligent view of the business, enabling applications to adapt to changes in business processes, and maximizing information as an active asset. These solutions deliver sustainable competitive advantage through the combination and integration of the following elements:

- Portal technologies that provide centralized access to data, applications and content through customizable web and wireless interfaces
- Reporting facilities, online analytical processing (OLAP) and digital dashboards that refine, analyze and sort data, delivering trustworthy information that supports critical decision making
- Rules engines and predictive analysis capabilities that drive the delivery of relevant knowledge, automate repetitive actions and decisions, and flag exceptions and problems

## Supported Environments

<b>Client:</b>	Internet Explorer 5.5 or later Windows 98/Me/2000/XP
<b>Server:</b>	Windows NT/2000 UNIX: AIX, HP-UX, Solaris, Linux
<b>Prerequisite:</b>	CleverPath Portal



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